


Ref: 2/11/2015-CSC

Dated: 16/11/2015

ORDER

National Institute of Solar Energy ('NISE') is an autonomous Institute of Ministry of New and Renewable Energy, Government of India. It is a Premier Institute for Research & Development, Testing and Certification for Solar Energy system and components. NISE is well equipped with Testing laboratories for Solar Photovoltaic ('PV') and Thermal systems.

Customer Service Cell (CSC), NISE accepts samples for testing from manufacturers and users organizations through their own employees. It has been observed that customers are submitting their files to Customer Service Cell (CSC), NISE through authorized agents. These agents do not have complete information of the technology or company details and often creates long delays and confusion at CSC. Therefore, it is requested to companies/ organizations to submit their files through own employees not through authorized agents. A copy of identity card along with authorization letter is to be closed. No files would be accepted through authorized agents at Customer Service Cell, NISE.


(Dr. O.S. Sastry)
Director General